



Tenant Focus

Volume 18, Issue 1 January — February 2024

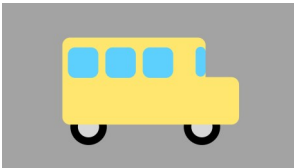
Downtown Grocery bus trips:

ACC Rides provides shuttle service to the West Sacramento Wal*Mart each month. Reservations are required as seating may be limited.

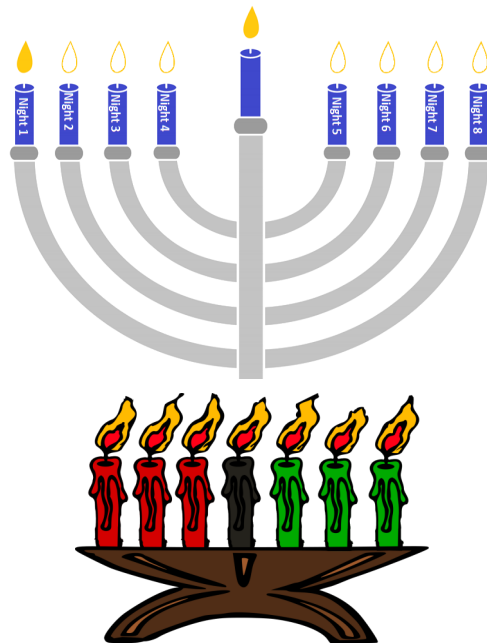
Call 916-393-7433 for an application and/or to reserve a seat.

Next trips:

- Jan. 9
- Feb. 6
- March 5
- April 9
- May 7



A VERY MERRY CHRISTMAS and Happy New Year!



Inside this issue:	
RENT	1
MONEY	2
ROSS & Jobs	3
USING ZOOM	3
SRAB QUARTERLY MEETING	4

PAST DUE RENT?

All COVID-19 rent moratoriums have ended and now landlords like SHRA are collecting late rent. Part of the process are 30-Day and 15-day notices.

If you receive one of these notices you should set up a meeting with your manager and find out what options are available to you. You may be

eligible for a repayment agreement. If you are, they will set up a monthly payment addition to your rent to clear up the balance.

If you sign up with the Rent+ program regular an-time payments will help build a good credit history and increase your credit score.

Rent Café Provides an easy way to pay your rent each

month. Go online to www.shra.org and click on the [Pay Rent] box. You can pay directly from you checking account, an ATM card, or a credit card. The software will reply with a receipt with in a few hours. You may also set up automatic payments for each month. Rent Café is now available to most SHRA tenants.

SHRA Holiday Schedule & Emergency Maintenance

This year, all SHRA offices will be closed for the holidays and winter break from December 22, 2023- January 1st, 2024. please note that all offices will be open in person by APPOINTMENT ONLY on Friday, December 22nd from 8am-12pm.



SHRA offices will resume normal operations on Tuesday, January 2, 2024 at 8:00am.

During the office closures, there will be on-call maintenance technicians available for emergency issues only.

ALWAYS CALL 911 FOR LIFE THREATENING EMERGENCIES

PLAN AHEAD. Make sure you have an extra apartment key, a back-up plan for cooking and other holiday festivities, just in case you experience a maintenance issue that is not considered an emergency. We would like to remind you that we do not respond to lock-outs.

For emergency maintenance requests, please call 916-449-1288. Maintenance emergencies include:

- No Water
- No Power
- Smoke Detector
- No Heat (Below 40 degrees)
- Toilet Clogged (1 toilet in unit)
- Sink Overflow
- Toilet Overflow
- Carbon Monoxide Detector (Call PG&E first)
- No Gas or Gas smell (Call PG&E first)

If you falsely report an after-hours emergency, you will be charged a trip -charge AND A 2-hour minimum maintenance fee.

IF YOU HAVE ANY QUESTIONS, call your local SHRA office BEFORE December 22, 2023.

Financial Peace University scheduled for January 16

If you've ever felt like you just can't get in control of your money, you're not alone. You'd be surprised how many people you know are struggling just like you. But it's time for your struggle to end—starting today. Join my virtual Financial Peace University class starting on Tuesday, January 16, 2024 and learn how you can pay off debt, save more money, and build wealth.

Visit <https://www.fpu.com/95C25D> to sign up! The class is open to the general public. Residents and employees can take advantage of special pricing and residents can also enroll

in the scholarship program.

This will be our sixth class and we have been very pleased with the achievements and success of our previous students. Students can enroll for a year so they can catch a refresher on lessons if they wish.

Lessons start Tuesday evening January 16, 2024 at 6:30 pm

The regular price is \$79.99 for 3 months. Staff may enroll for a year at the 3 month price through our office. Residents may apply for a scholarship and \$30.00 annual price. **Specials available only at tenantfocus@sacrab.com**



Resident Services and Opportunities for Self Sufficiency

Sign up for the Resident Services and Opportunities for Self-Sufficiency (ROSS) Program to get connected to community organizations and resources that can help you achieve economic independence and self-sufficiency through education, job training, employment, and other supportive services. Contact the SHRA Resident Services team to learn more and get resources!
Call 916-449-6250.

There will be no **diaper distribution** on Thursday, December 28th, 2023, at any location. Diaper Program distributions will resume on Thursday, January 4th, 2024 from 9:00am - 12:00pm and 1:00pm - 4:00pm at Marina Vista (251 Seavey Circle, Sacramento, CA 95818) or Pointe Lagoon (5251 Young Street, Sacramento, CA 95824). Please go to the location that you selected when you registered. We apologize for any inconvenience.
Happy Holidays!

Questions? Please contact the **Resident Service Department at (916) 449-6250.**

SHRA **MARATHON STAFFING**

We are
Hiring!

OPEN POSITIONS:

- Janitorial Program
- Paint Program

Marathon Staffing will be your employer and SHRA will be your trainer.

Send your Resume:
sacramento@marathonstaffing.com

Call Today!
916-527-8190

Do you use your telephone for Zoom meetings?

Here are a few helpful tips to make it go easier for you joining the meetings:

Step 1

You will need to call: 669-444-9171 OR 669-900-9128 OR 253-205-0468 OR 253-215-8782 AND follow the verbal instructions.

Step 2

Enter the meeting ID you wish to join followed by the # key.

Step 3

You will be asked to enter your participant ID. — If you do not know your participant ID, simply press the # key

Step 4

You have now joined the Zoom meeting. To Mute/Unmute yourself, press *6. To Raise/Lower your hand press *9

TIP: write down the meeting number and participant ID large enough to see before you call.



Med+Aid Pharmacy

3100 Stockton Blvd. Sacramento, CA 95820

Phone 916-736-3188

Free Delivery For Easy Transfer, Call Us!

We accept Medical, Medicare and Most Insurances!



Sacramento Resident
Advisory Board

1725 K Street #101
Sacramento, CA 95811

Phone: 916-443-5547
tenantfocus@sacrab.com
http://www.sacrab.org

Tenant Advocates

**SHRA will be closed
Noon on Dec. 22 thru
Jan. 2 for Christmas and
new years day**

PRSRT STD
U.S. POSTAGE PAID
SACRAMENTO CA
PERMIT NO. 2010

Type address here or use Mail Merge to automatically address this publication to multiple recipients.

SRAB QUARTERLY MEETING

The next **Sacramento Resident Advisory Board** in-person meeting has been set for **1:30 pm**, Friday **January 26, 2024** at:

**The All Seasons Café
1725 K Street,
Sacramento, CA 95811**

The meeting will be an in-person meeting.

We will have a special presentation from the Housing Choice Voucher (HCV) department at SHRA to explain some of the differences between the vouchers and Conventional Housing. They may also showcase some of the specialty vouchers they use for other governmental entities.

They will explain the dissimilarities between a project based voucher and a traditional choice voucher.

Board members, Who we are, and What we do.

Barbara Stanton President
Anthony Mann Vice President
Dolores Flores-Dixon Vice President
Gale Morgan Treasurer
Kathy Smith Secretary

The President chairs and conducts all board and quarterly meetings. The Vice Presidents (2) when needed also do the same. The Treasure prepares budgets, keeps track of funding, and spending, and prepares reports. The Secretary keeps the records of the board.

All board members are assigned to resident communities. If the community has a resident board, a SRAB member attends the meeting

bringing assistance and information as needed. If a community does not have a resident board, SRAB board member will conduct the resident meeting, encourages resident participation, assistance, and elections of forming a resident board. We many times bring light refreshments to the committee meetings too.

The SRAB Board also publishes this newsletter, providing information to all SHRA residents. In its capacity, it also advises the Housing Authority Board, Commissioners, and executive director on policy issues and various other matters such as maintenance, security, general management and modernization.



Be careful what you flush!

Experts agree only flush three things down the toilet — the 3 'P's.

- Pee
- Poo
- TP

Keep you toilet flowing

ILLEGAL ACTIVITY IS NOT TOLERATED HERE

TO REPORT CRIME ANONYMOUSLY, CALL

ANONYMOUS **Wetip** SE HABLA ESPAÑOL

1-800-78-CRIME
2 7 4 6 3

WWW.WETIP.COM

UP TO \$1,000 REWARD