



Tenant Focus

Volume 19, Issue 1 January — February 2025



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RAD Update

The RVP Group project, which consists of the Riverview Plaza, Big Trees, and Pine Knoll communities, is complete. We plan to have Ribbon Cutting events at both Riverview Plaza and Big Trees in January.



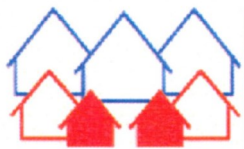
For the Auburn Falls project, which consists of 5 Sun River properties, SHRA received the reservation of credits at the August 8, 2024 CDLAC meeting. They're currently working with the Department of Housing and Urban Development (HUD) on transitioning the properties from Public Housing to project-based Section 8 utilizing the RAD program and will continue to do so through early 2025. The financial closing process is also underway and is anticipated to be complete in February of 2025. Please note that the financial closing schedule is tentative and subject to change; residents will be notified once the financial closing process is complete. Residents of the five properties can look forward to regularly scheduled engagement meetings where the RAD and property management team will be providing project updates.

Grocery bus trips:

ACC Rides provides 2-way shuttle service to the West Sacramento Wal*Mart each month. Reservations are required as seating may be limited.

Call 916-393-7433 for an application and/or to reserve a seat.

- Next trips:
- January 7
- February 4
- March 4
- April 8



ILLEGAL ACTIVITY IS NOT TOLERATED HERE

TO REPORT CRIME ANONYMOUSLY, CALL

ANONYMOUS **Wetip** SE HABLA ESPAÑOL

1-800-78-CRIME
2 7 4 6 3

WWW.WETIP.COM

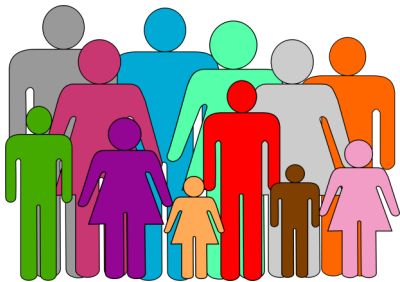
UP TO \$1,000 REWARD

Family Self Sufficiency Programs

The Sacramento Public Housing Authority has a successful **Family Self Sufficiency (FSS)** Program that focuses on residents seeking to become economically self-sufficient. In this program public housing residents, working closely with staff, set an Individual Training and Service Plan (ITSP) which identifies personal goals and outlines specific activities and services to be completed over five years. In addition, the resident establishes an escrow account enabling the family to accumulate income leading to economic self-sufficiency.

Once FSS participants are enrolled, the FSS coordinator will connect them to the appropriate resources and supportive services that align with their personal goals. The resources include but are not limited to, job training, job search, financial assistance, financial literacy, education, childcare, and homeownership. The FSS coordinator will be in close communication with the FSS participants throughout their 5-year contract term to help them complete their goals toward self-sufficiency.

For more information please contact by phone: 916-449-6250 or email: residentservices@shra.org.



NATIONAL SUICIDE PREVENTION LIFELINE

The National Suicide Prevention Lifeline offers services to talk to a skilled counselor. If you are feeling distressed and need to talk to a counselor, please call 1-800-273-TALK (8255).

FOR VETERANS PRESS 1
EN ESPAÑOL OPRIMA EL 2

SHRA Holiday Schedule & Emergency Maintenance

This year, all SHRA offices will be closed for Christmas from December 23—27, 2024 and then ½ day December 31, 2024 and New Years Day January 1st, 2025.

SHRA offices will resume normal operations on Thursday, January 2, 2025 at 8:00am.

During the office closures, there will be on-call maintenance technicians available for emergency issues only. **ALWAYS CALL 911 FOR LIFE THREATENING EMERGENCIES PLAN AHEAD.** Make sure you have an extra apartment key, a back-up plan for cooking and other holiday festivities, just in case you experience a maintenance issue that is not considered an emergency. We would like to remind you that SHRA does not respond to lock-outs.

For emergency maintenance requests, please call 916-449-1288. Maintenance emergencies include:

- No Water
- No Power
- Smoke Detector
- No Heat (Below 40 degrees)
- Toilet Clogged (1 toilet in unit)
- Sink Overflow
- Toilet Overflow
- Carbon Monoxide Detector (Call PG&E first)
- No Gas or Gas smell (Call PG&E first)

If you falsely report an after-hours emergency, you will be charged a trip-charge AND A 2-hour minimum maintenance fee. **IF YOU HAVE ANY QUESTIONS**, call your local SHRA office **BEFORE** December 20, 2024.



<https://www.slave2nothing.org/>

Far too many of us have lost friends, loved ones, acquaintances, and neighbors to opioid overdose.

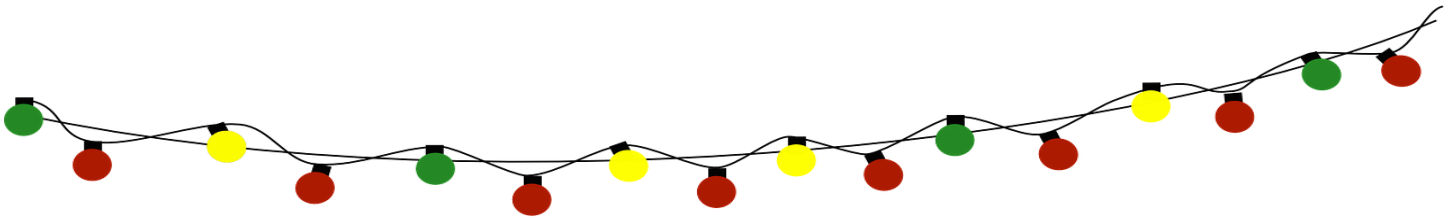
California Department of Social Services

encourages all CalFresh and CalWORKs individuals and families to explore new low-cost internet service plans provided by Internet Service Providers. If you were previously enrolled in the Affordable Connectivity Program (ACP) or are seeking affordable internet options for the first time, the Get Connected Call Center can assist with eligibility and enrollment.

Cost shouldn't be a barrier to getting online.

Being connected can help you find job opportunities, get kids connected to school resources, and access telehealth services, saving you time and transportation costs.

To learn more about these low-cost internet plans and find out how to enroll, please contact the Get Connected Call Center, powered by California Emerging Technology Fund. You can visit <https://www.internetforallnow.org> or call 888-662-4011 for more information.



Your Laundry Room got an Upgrade to WASH-Connect!

Look for new Maytag equipment in your laundry room! You can sign up for the app. You can pay through the app or a credit/debit card.

The laundry rooms have been transitioned to WASH-Connect mobile payment and the machines do not accept coins. You can pay for your laundry, create a service call, and request a refund all using the WASH-Connect app on your phone.

ONE APP DOES IT ALL

- Convenient mobile pay for laundry
- Check machine availability and get notified when laundry is done
- Tips, Tricks and Laundry Hacks
- Request Machine Service
- In-app Support

IT'S AS EASY AS 1-2-3

Set up an account and fill in the required fields. Add funds using your credit/debit card, find the machine you want to use, and tap pay.

SUPPORT

Need help? We have multiple ways to reach our support team, day or night. Call the WASH customer service at 1 800-342-5932 or email support at mobilesupport@washlaundry.com.

The WASH-Connect app is available from Apple and Google Play. Download WASH-Connect today!

No data shared with third parties

This app may collect these data types Location, Personal info Financial info, Purchase history, App info and performance, Crash logs and Diagnostics Location, Approximate location, Personal info Name, Email address, User IDs, and Phone number, App activity App interactions, Device or other IDs, Messages.

Email Data is encrypted in transit.

You can request that data be deleted.

WASH is a registered trademark of MULTIFAMILY LAUNDRY SYSTEMS, LLC



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Sacramento, CA 95811

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Phone: 916-443-5547
tenantfocus@sacrab.com
http://www.sacrab.org

Tenant Advocates

**SHRA will be closed
Dec 23-27 Christmas
Jan 1 New Years Day**

Type address here or use Mail Merge to automatically address this publication to multiple recipients.



SRAB QUARTERLY MEETING

The next **Sacramento Resident Advisory Board** in-person meeting has been set for **1:30 pm, Friday January 24, 2025** at:

**Comstock Community Café
1725 K Street,
Sacramento, CA 95811**

The meeting will be an in-person meeting.

Tenant Spotlight

From the Desk of Barbara, SRAB Chair.

It is the time of year, to check on the neighbor you have not seen for some time. It is also that time of year to make a list of what we are grateful for because we are all in this together.

If you have a grateful list and want share please send it and we will publish it in the next Tenant Focus.

May you and yours have a Healthy 2025
Happy New Year from the SRAB board.

See you next year.

"B" Email: bstanton@sacrab.com

Kathy's Recipe Corner

Kitchen Sink Cookies

- 1 cup Butter (softened)
- 1/2 Cup Sugar
- 1/2 cup Brown Sugar (packed)
- 2 Eggs
- 1 tsp. Vanilla
- 2 Cups Flour
- 1 tsp. Baking soda
- 1/2 tsp. Baking powder
- 1/2 tsp. Salt
- 2 Cups Chocolate Chips
- 1 Cup Raisins
- 1 Cup Butterscotch chips
- 1 Cup Walnuts (Chopped)
- 2 Cups Quick Oat

Preheat the oven to 350*

1. In a large bowl cream together Butter, both Sugars, Eggs, and Vanilla.
2. In a medium bowl, whisk together Flour, Baking Soda, Baking Powder, and Salt.
3. Then mix together the cream mixture with the flour mixture and mix well. then add remaining ingredients one at a time mixing well each time.
4. With a ice cream scoop, Place a heaping scoop of batter on a lined cookie sheet, then use a flat bottom glass and press the batter down slightly and then bake for 12 to 15 minutes or until golden brown on edges., Remove from the oven and let cool in the pan fo4r a minute then transfer to a cooling rack.