

# Tenant Focus

## FROM SHRA

### Work Orders Update

The Maintenance team has completed the backlog of over 1,800 Emergency/Urgent Work Orders! We are currently responding to Emergency and Urgent Work Orders only.

When a Work Order is called in, please provide a current contact phone number.

Thank you for continuing to do your part when you call in a Work Order.

### What to do if your Carbon Monoxide Detector goes off

1. **Turn off** appliances, or other sources of combustion at once.
2. Immediately get **fresh air** into the premises by opening doors and windows.
3. Call **PG&E (800-743-5000)** and **SHRA** (Site office or after hours number).
4. If anyone is experiencing symptoms of carbon monoxide

poisoning (headaches, dizziness, vomiting, **call the Fire Dept. (911)** and immediately move to a location that has fresh air.

5. Do a **head count** to be sure all persons are accounted for.
6. **Do not re-enter** the premises until it has been aired out and the problem corrected.

### Outside Vendors on Premises

When a resident requires an outside vendor (Comcast/AT&T, etc.) to assist them with work within their unit, SHRA is requesting 48-hours notice to the site office to make sure maintenance can be there.

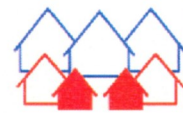
Please contact your site office no less than 48-hours, **when possible**, before the outside vendor is scheduled to work on your unit.

SHRA staff is available to assist with entry between the hours of 9 am and 3:30 pm, so please schedule accordingly with your vendor whenever possible.

Don't Invite Us to Dinner ...



Stay in the Kitchen When Cooking!



**ILLEGAL ACTIVITY IS NOT  
TOLERATED HERE**

**TO REPORT CRIME ANONYMOUSLY, CALL**

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## SPECIAL POINTS OF INTEREST

- Mirasol Village update!
- Resident meetings are on a conference call using Zoom.
- SMUD refrigerators and Microwaves!

## Mirasol Village

We recently had the opportunity to tour some of the new apartments at Mirasol Village. People will be moving in during May and through the coming year as more units are completed.



Our tour began at the new community garden then the Mirasol Village Park. We also had time to look at a few of the new buildings in Block E that are being readied for their new tenants. They are awesome! Amenities include bike lockers outside, internet and cable connections throughout, washers & dryers, large refrigerators, and central HVAC.

Congratulations to those who are returning!



## Rental Assistance Demonstration Program (RAD)

**RAD II** construction has begun with the second phase of residents relocated to hotels as the buildings are rehabilitated. The first phase residents can look forward to returning to their newly rehabbed units in May.

**RAD III** preconstruction and planning activities have begun for Big Trees, Pine Knoll, and Riverview Plaza which includes 183 units. A bond and tax credit application is being compiled for submission for financing for the project. The RAD team has met and will continue to meet with the residents at the scheduled monthly meetings.

We wish SHRA and the developer well as they provide improved living conditions to us.

## RESIDENT MEETINGS

SRAB uses Zoom for meetings. You can join by laptop, tablet, or smart phone; log into the meeting via internet to:

<https://us02web.zoom.us/j/89427240352>

By phone you can dial 669-900-9128 and

you will be able to talk in the meeting. Please review the chart below for your committee meeting date and time.

Follow the instructions when the call is connected. **Meeting ID: 894 2724 0352#**  
Your phone provider may charge you long distance rates.

Committee Meeting	Day	Time	Date	Date
Alder Grove resident meeting	Thurs	5:30 – 6:30pm	May 19	June 16
Arden Arcade resident meeting	Wed	2 – 3pm	May 11	
Big Trees resident meeting	Tue	1 – 2pm	May 24	June 28
Capitol Terrace resident meeting	Tue	10 – 11am	May 17	June 21
Colonial Heights resident meeting	Mon	10:30 – 11:30am	May 16	June 20
Comstock resident meeting	Mon	1:30 – 2:30pm	May 16	June 20
Edge Water resident meeting	Tue	3 – 4pm	May 10	June 14
Gibson Oaks resident meeting	Tue	2 – 3pm	May 17	
Gran Casa Linda resident meeting	Wed	2 – 3pm	May 18	
Marina Vista resident meeting	Tue	5:30 – 6:30pm	May 24	June 28
Paradise Manor resident meeting	Thurs	1 – 2pm	May 19	
Pine Knoll resident meeting	Tue	2 – 3pm	May 10	June 14
Rio Linda resident meeting	Thurs	10:30 – 11:30am		June 9
Riverview Plaza resident meeting	Thurs	3 – 4pm	May 19	June 16
Sherman Oaks resident meeting	Mon	3 – 4pm	May 9	June 13
Sierra Vista resident meeting	Thurs	2 – 3pm	May 19	June 16
Sun River Communities meeting	Wed	1:30 – 2:30pm		June 22
Suttersview resident meeting	Mon	1:30 – 2:30pm	May 23	June 27
Washington Plaza resident meeting	Thurs	1:30 – 2:30pm	May 26	June 23

Apply now to receive internet  
services or a computer at no cost.

Income-eligible community members may qualify to receive  
free Wi-Fi, computers and digital training.

- Free hotspot device to keep & 1 year of free internet service
- Free computer
- Free home internet services for 2 months

► SUPPLIES ARE LIMITED. ACT NOW!  
Call 211  
or visit [yourlocalunitedway.org/digital](http://yourlocalunitedway.org/digital)

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SACRAMENTO

SMUD

RANCHO CORDOVA  
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United Way  
California Capital Region

## ORGANICS RECYCLING IS COMING JULY 1

This summer, households across the Sacramento region will need to make changes in their food disposal habits—but **not before July 1, 2022.**

After July 1, residents in the City of Sacramento must dispose of food scraps, food-soiled paper, and yard waste together in the organic waste container (currently the yard/green waste container). Organic waste will be collected weekly for all customers on the same day as garbage collection.

The City is making this change in organics recycling in accordance with a new climate action law — California Senate Bill 1383. Residents may have heard different terms such as the collection of food waste, composting, or recycling organics. It all refers to the same thing: Californians must keep food scraps and yard waste out of the landfill in 2022.

Organic waste includes food waste—such as fruit and vegetable scraps, eggshells, meat, and bones—and food-soiled paper, including pizza boxes, coffee filters, and paper napkins.

The organic waste will be processed into nutrient-rich compost and then sold to agricultural users. In the future, some of the compost may be made available to City residents at giveaways and other events.

California Senate Bill 1383 is a state mandate which requires the recycling of organic matter to reduce short-lived climate pollutants in landfills. Californians throw away nearly 6 million tons of food scraps each year, accounting for 15%-20% of all landfilled material.



## Med+Aid Pharmacy

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Sacramento Resident  
Advisory Board

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<http://www.sacrab.org>

Tenant Advocates

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## NOTICE OF SRAB MEETING

The next Sacramento Resident Advisory Board  
**'Quarterly Meeting'** has been set for  
1:30 pm, April 22, 2022.

This meeting will be conducted via Zoom video  
call. From a computer, tablet, or smart phone go

to: <https://us02web.zoom.us/j/85002786198>.

We ask that you mute your mic except when you  
are asked to speak. We will enable presenters at  
1:30, please join the meeting before that time.

To join **by phone**: Dial 669-900-9128

Webinar ID: **850 0278 6198** #

## SMUD AND SHRA HELP TENANTS SAVE ON ELECTRICITY

SMUD and SHRA management got together and provided  
the residents of the Comstock a Dyson bladeless fan,  
some LED bulbs, a smart power strip, and info on saving  
electricity. SMUD will be replacing 40 refrigerators in the  
building. Other residents will be given a new microwave  
oven.

### Upgrade appliances and lighting

Two of the biggest sources of energy use for most homes  
are appliances and lighting. You can reduce your energy  
use by up to 40 percent – and save money – by selecting  
ENERGY STAR® appliances and electronic equipment.  
And don't forget to check for SMUD appliance rebates.

You can save even more money and energy by using CFL  
or LED lighting. CFLs use up to 75 percent less energy,  
last seven to 10 times longer than incandescent bulbs, and



come in a variety of shapes and sizes. Changing four light  
bulbs in your most frequently used fixtures can save \$120  
over the life of the bulbs.

Visit our SMUD Energy Store to get instant rebates on  
lighting and other home accessories.

Appliances and electrical equipment consume energy even  
when they are not in use. You can manage these "phantom  
loads" by plugging appliances and equipment into power  
strips and turning the power strips off when not in use. It's a  
simple way to save up to 15 percent on your total energy  
bill.

Visit the SMUD Energy Store <https://smudenergystore.com/>  
to purchase LEDs and receive an instant rebate at  
checkout.

