



Tenant Focus

Volume 18, Issue 5 September — October 2024

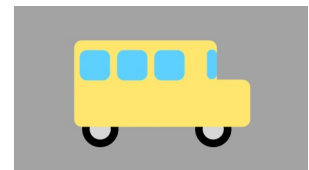
HAPPENINGS:

SRAB meets with SHRA about the **ACOP and Annual Plan** each year, we had a presentation of the ACOP Significant Changes at our July meeting. You can review the plan documents at <https://www.shra.org/financial-performance-and-strategic-planning-documents/>

Inside this issue:	
HAPPENINGS GROCERY BUS	1
SELF SUFFICIENCY OPPORTUNITIES	2
LAUNDRY EQUIPMENT	3
QUARTERLY MEETING TENANT SPOTLIGHT	4

RAD Update

- The RVP Group project, which consists of the Riverview Plaza, Big Trees, and Pine Knoll communities, is progressing according to its original schedule. Big Trees started major construction activities in July. We anticipate both Riverview Plaza and Big Trees to wrap construction before the end of September.
- For the Auburn Falls project, which consists of 5 Sun River properties, SHRA received the reservation of credits at the August 8, 2024 CDLAC meeting. They're currently working with the Department of Housing and Urban Development (HUD) on transitioning the properties from



Downtown Grocery bus trips:

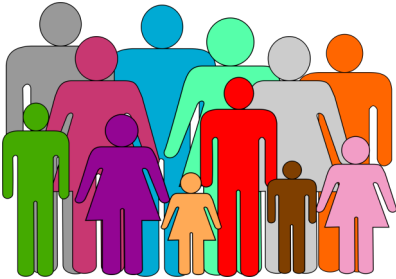
ACC Rides provides 2-way shuttle service to the West Sacramento Wal*Mart each month. Reservations are required as seating may be limited.

Call 916-393-7433 for an application and/or to reserve a seat.

Next trips:
September 10
October 8
November 5

(Continued on page 3)

Family Self Sufficiency Programs



The Sacramento Public Housing Authority has a successful **Family Self Sufficiency (FSS)** Program that focuses on residents seeking to becoming economically self-sufficient. In this program public housing residents, working closely with staff, set an Individual Training and Service Plan (ITSP) which identifies personal goals and outlines specific activities and services to be completed over a five-year period. In addition, the resident establishes an escrow account enabling the family to accumulate income leading to economic self-sufficiency.

Once FSS participants are enrolled, the FSS coordinator will connect them to the appropriate resources and supportive services that aligns with their personal goals. The resources include, but are not limited to, job training, job search, financial assistance, financial

literacy, education, childcare and homeownership. The FSS coordinator will be in close communication with the FSS participants throughout their 5-year contract term to help them complete their goals towards self-sufficiency.

For more information, please contact 916.449.6250 or email residentservices@shra.org.

Resident Services and Opportunities for Self Sufficiency

Sign up for the Resident Services and Opportunities for Self-Sufficiency (ROSS) Program to get connected to community organizations and resources that can help you achieve economic independence and self-sufficiency through education, job training, employment, and other supportive services. Contact the SHRA Resident Services team to learn more and get resources!

Questions? Please contact the Resident Service Department at: 916-449-6250.

Resident Training Program

The SHRA Resident Training Program has open Janitorial and Paint positions! The Resident Training Program allows public housing residents to:

- **GAIN ON-THE-JOB TRAINING EXPERIENCE (UP TO TWO YEARS)**
- **LEARN LIFE SKILLS AND JOBS SKILLS**

During your participation in the Resident Training Program, your income made from the program does not get applied as an increase to any benefits you receive (e.g. TANF and Public Housing).

To learn more information and to apply call: (916) 527-8190!

We are
Hiring!

OPEN POSITIONS:

- Janitorial Program
- Paint Program

Marathon Staffing will be your employer and SHRA will be your trainer.

Send your Resume:
sacramento@marathonstaffing.com

Call Today!
916-527-8190

(Continued from page 1)

Public Housing to project-based Section 8 utilizing the RAD program and will continue to do so through the end of the year. Residents of the five properties can look forward to regularly scheduled engagement meetings

where the RAD and property management team will be providing project updates.

- **Bio Hazards:** If you puppy pees in a hallway or an elevator you may have to pay for a biohazard team to come clean it up.

SHRA has replaced the Laundry Room contract. Look for the roll out in the next several weeks



Your Laundry Room is Getting an Upgrade to WASH-Connect!

Look for new equipment in your laundry room soon! WASH will be starting installation with two locations, Riverview Plaza and Alder Grove. The rest of the schedule is still being worked out. You can start signing up for the app now if you want, there will be multiple ways to pay, either through the app or a reloadable card.

Within the next few weeks, The laundry rooms will be transitioning to WASH-Connect mobile payment and the machines will no longer accept current laundry cards or coins. You can pay for your laundry, create a service call, and request a refund all using the WASH-Connect app on your phone.

Mobile payment meets smart laundry!

ONE APP DOES IT ALL

- Convenient mobile pay for laundry
- Check machine availability and get notified when laundry is done
- Tips, Tricks and Laundry Hacks
- Request Machine Service
- In-app Support

IT'S AS EASY AS 1-2-3

Set up an account and fill in the required fields. Add funds using your credit/debit card, find the machine you want to use, and tap pay.

SUPPORT

Need help? We have multiple ways to reach our support team, day or night. Email support at: mobilesupport@washlaundry.com.

The WASH-Connect app is available in the Apple and Google Play stores.

Download WASH-Connect today!

No data shared with third parties

This app may collect these data types Location, Personal info Financial info, Purchase history, App info and performance, Crash logs and Diagnostics Location, Approximate location, Personal info Name, Email address, User IDs, and Phone number, App activity App interactions, Device or other IDs, Messages.

Email Data is encrypted in transit.

You can request that data be deleted.

WASH is a registered trademark of MULTIFAMILY LAUNDRY SYSTEMS, LLC



Sacramento Resident
Advisory Board
1725 K Street #101
Sacramento, CA 95811

PRSR STD
U.S. POSTAGE PAID
SACRAMENTO CA
PERMIT NO. 2010

Phone: 916-443-5547
tenantfocus@sacrab.com
http://www.sacrab.org

Tenant Advocates

**SHRA will be closed
September 2, 2024
for Labor Day**

Type address here or use Mail Merge to automatically address this publication to multiple recipients.

SRAB QUARTERLY MEETING
The next **Sacramento Resident Advisory Board** in-person meeting has been set for **1:30 pm, Friday October 25, 2024** at:
The All Seasons Café
1725 K Street,
Sacramento, CA 95811
The meeting will be an in-person meeting.

Tenant Spotlight

From the Desk of Barbara, SRAB Chair.

Hello Everyone,

Does your heater work?

As temperatures are coming down, now is the time to think about heating your apartment or house.

Do not wait until the temperature turns cold, because as many residents experienced with high temperatures, waited up to 45 days before their A/C it was fixed.

The SRAB urges you to turn on your heat to see if it working. If it is not, contact your property manager.

Please send your email to: bstanton@sacrab.com

Kathy's Recipe Corner

This month I only have one recipe. The recipe is from my childhood,

We would fix this pizza before we went trick or treating. Back when I was a kid there wasn't anything like ready made pizza crust or dough,

My mother used English muffins for the pizza crust. So you need to try and enjoy it.

Halloween night pizza

- 1 package of English muffins
- 1 jar pizza sauce
- 1 bag of grated pizza cheese
- 1 bag of pepperoni slices

This is easy. Take English muffin and split in half, then spread with pizza sauce and add all other ingredients. Place on a baking sheet and bake for about 10 minutes or until golden brown on top. When it's finished, eat and then go have a great night.