



# New Resident Service Staff

## Resident Opportunities for Self-Sufficiency – Service Coordinators (ROSS – SC)

The Resident Opportunities for Self-Sufficiency Program (ROSS) is a voluntary program that was established by HUD to help families become free of public assistance through the achievement of self-sufficiency. This program allows Service Coordinators to encourage and assist clients in increasing their earned income, assist with life skills, training and education, and a host of community outreach services, thereby increasing their ability to become economically independent.

### Program Manager



**Karen Wallace**

It has been a pleasure working with the residents of the housing authority for the past 15 years. Everything we do is for the greater benefit of each and every resident. We are working to develop partnerships that will improve your experience in housing and in your life in general. We have a new team of staff all ready to serve you. Be sure to take advantage of the services we offer.

community and organization. I have over 15 years of experience in social services and a masters degree in social work. Throughout my career I have helped to develop numerous programs that serve the community, such as residential and transitional housing for the developmentally disabled, homeless, women, children and those in recovery. My great passion is bringing healing and opportunities for growth and self-sufficiency to people and communities that have been marginalized. I look forward to meeting many of you and working with you to make our community healthier, greener and stronger. "Together, we can create a brighter tomorrow."

of experience working with the public. I've planned events and activities for young adults, teens, children and families. I am passionate about helping and inspiring individuals to realize and achieve their dreams. In my free time, I enjoy camping with family and friends. I look forward to getting to know you and learning about your goals and dreams.

### Supervisor



**Breata Simpson**  
(916) 449-6248

[bsimpson@shra.org](mailto:bsimpson@shra.org)

Hello, my name is Breata Simpson; I am the Resident Service Supervisor. I'm excited to be a part of this

### Service Coordinators



**Choua Kong**  
(916) 449-6321

[ckong@shra.org](mailto:ckong@shra.org)

Hello, my name is Choua Kong and I have over 10 years

**Porsche McCullough**  
(916) 449-6324

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Hello, all! My name is Porsche McCullough, and I am one of your new Resident Service Coordinators. My passion is assisting others and helping them not only thrive, but shine. My desire is to get to know the "uniqueness" about you and your family. I am here to support you through the process. So please, don't hesitate to contact me, because your success is my success. .

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### **Special points of interest:**

- *New Onsite Office*
- *Upcoming Events*
- *Contact Information*
- *Youth Jobs*

# Resident Services

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## ROSS – SC

Resident Services has bus and gas cards! If you have a job interview or job training appointment and need transportation assistance, we can help. You must be an active participant in the Resident Service Program to qualify.

**Scholarships!** If you are enrolled in courses and need assistance with books and classes you can apply for a scholarship. Contact your Resident Service Coordinator before December 8, 2017.

## Updating the Registry

As the year 2017 comes to a close we will be conducting a review of all the participants in the Service Coordination program as well as welcoming new participations into the program. In 2018, we will be planning quarterly community events at Marina Vista and Alder Grove communities, such as fall and winter festivals, group activities, resource fairs, and much, much more. So keep your eyes open for flyers and opportunities to get involved and help make 2018 the best year possible.



## Onsite Hours

Coming soon, ROSS – SC technicians will have an office onsite at Alder Grove and Marina Vista communities. The hours will be for ROSS – SC appointments. Schedule an appointment with us and share your suggestion on what your community needs.

## What SC's Have Been Up To:

### NAR-SAAH



Robert L. Woodson Sr. (Center)  
Speaker at the NAR-SAAH  
Conference

In September we attended the 2017 National Resident Services and Resident Leaders' Conference hosted by National Alliance of Resident Services in Affordable and Assisted Housing (NAR-SAAH) in Baltimore, Maryland. We were acquainted with Dr. Samuel Little, NAR-SAAH leaders and partners and several Resident

Councils across the nation. It was inspiring to hear from the councils what they have done and are doing to make their communities safe, beautiful, educated and alive. One inspirational story was that of a resident who offered to open her home for a porch book club for younger female residents. It grew from 1 to 15 women. Soon the young men of the community were asking her to do the same for them. She is changing the lives of the next generation.

## Resource Fair

In November we assisted the other three ROSS programs in organizing a Resource Fair with over 37 organizations and agencies from health, financial institution, mortgage companies, education and higher education, family services, employment services, training services, CHP and others. We look forward to bring the resource fair back in 2018.



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# Family Self– Sufficiency Program FSS

The Family Self Sufficiency program is voluntary. As a participant of the FSS program you will sign an FSS Contract of Participation and will develop an Individual Training and Service Plan with the FSS Coordinator. The COP is a five year contract that outlines your rights and responsibilities while on the FSS program. The

ITSP is a plan that outlines the goals you choose to work towards while participating in the FSS program such as attending school, securing employment, improving your credit, purchasing a home, or whatever goals you have set forth for yourself. A key element in the program is the participant's opportunity to

establish an escrow account enabling the family to accumulate money which can lead to economic self-sufficiency.

*Get Motivated. Get Inspired.  
Bring About Change!*

## FSS Service Technicians



**Robbie Dotson**  
(916) 449-6206  
[rdotsom@shra.org](mailto:rdotsom@shra.org)

It has always been a dream to share with others how obstacles have created a beautiful rainbow in my life. Today I get to live an authentic life because I accept myself and others without judging their decisions to live a fulfilling life. These words have life, because my spouse asked if I could hear myself, I paused and life took on a new meaning. Now I am ready to serve my community.



**Karen Simmons**  
(916) 449-6314  
[ksimmons@shra.org](mailto:ksimmons@shra.org)

Karen Simmons is our County Family Self-Sufficiency (FSS) coordinator; she has over four years of experience working in Resident Services as Service Coordinator and Family Self-Sufficiency Coordinator.

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## Jobs Plus

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SHRA's Jobs Plus collaborated with 13 agencies to bring services

directly to you. Computers are available to assist with job searches and resume writing. You can also obtain your high school diploma at the Marina Vista Site, 30 Seavey Circle, and receive skills that prepare you for work. There are three partner agencies on site: Department of Human Assistance, Sacramento Employment and Training Agency and Asian Resources Inc. We offer a wide variety of workshops that assist in the job seeking process. The workshops are designed to develop and build an arsenal of skills to keep you competitive in today's job market. Jobs Plus also includes technical training and internships.

Participants who are active in the program may be eligible for an earned income disallowance.

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## Resident Training Program

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### Resident Training Supervisor



**Linda Ray**  
(916) 449-6333  
[lrays@shra.org](mailto:lrays@shra.org)

I am excited to be part of the Resident Training Program. I've always believed in the transformational power of education to change lives. I have over 20 years' experience in training & development, higher education and job development. The Resident Training Program is a two-year, on-the-job program that prepares individuals to obtain gainful employment in the janitorial, paint or office administration career paths. Trainees benefit from our hands-on approach by gaining practical jobs skills, soft skills and professional development that prepares

them to apply for positions within SHRA without having to compete with external applicants. There are also many other financial incentives for Trainees in the Program. SHRA is the only housing authority in the country with a program of this nature. I am fortunate to be part of a team, along with two dynamic Team Leaders; Guy Boerner and Jennifer Caldwell who impact the lives of residents' everyday by the work we do to empower and inspire others to reach their personal and professional goals.

trainees get the most from this program. The agency is my home away from home and I enjoy making my co-workers smile and laugh. I love to file, shape, and polish nails. Also I love spending time with my 13 year old son.



**Guy Boerner**

I am the resident trainee lead in the Painting Program. and I have been with the agency for 16 years. I am passionate about teaching the folks new painting styles and skills. In my free time I like to play poker, golf, and go fishing.



**Jennifer Caldwell**

I am the resident trainee lead for the janitorial program. I've been with the agency as a lead for a little over 4 years. I enjoy coming to work and seeing my



# Up Coming Events & Resources

## **City Of Sacramento Youth Employment Opportunities**

Prime Time Teen Ages 13-17

Landscape & Learning  
Ages 14-17 (L & L)

Workforce Innovation & Opportunity Act (WIOA)

Applications available at Belle Cooledge Community Center 5699 S Land Park Drive or Call (916) 808-6023 for emailing options

Register online

<http://www.cityofsacramento.org/ParksandRec>.

## **Free Thanksgiving Luncheon**

When: November 23, 2017  
11 am– 3 pm

Where: Samuel and Bonnie Pannell Community Center

2450 Meadowview Road  
Sacramento, CA 95832

## **Global Winter wonderland**

When: November 19, 2017 –  
January 8, 2018

Where: Cal Expo  
1600 Exposition Blvd  
Sacramento, CA 95815

## **Correctional workers Who Care**

7th Annual Meadowview Holiday Festival

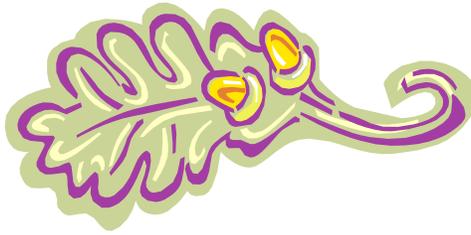
When: December 9, 2017 10 am-1 pm

Where: Samuel and Bonnie Pannell Community Center

2450 Meadowview Road  
Sacramento, CA 95832

Register by November 29, 2017

Call (916) 808-6680 Email  
[correctionalworkerswhocare@gmail.com](mailto:correctionalworkerswhocare@gmail.com)



## **Volunteer Opportunity**

When: December 5, 2017 -  
December 21, 2017

Where: Cal Expo Bldg. C Salvation Army Christmas Center, Hurley Way at Ethan Way, Gate 12, Sacramento, CA 95815

Good Fit For: Adults, Teens, Seniors, Groups

Restrictions: Must be 15 years old.  
Questions? Cynthia McDowell  
(916) 239-3629

## **SacJobs Winter Career Fair**

When:  
Thursday December 7, 2017 11 am -  
Wednesday February 7, 2018 3 pm

Where: McClellan Park, CA 95652

## **Angel Tree Banquet: Toy Distribution and Dinner**

When: December 10, 2017 5-7 pm

Where: Capitol City Seventh Day Adventist Church

6701 Lemon Hill Ave  
Sacramento, CA 95824

Children must be present

## **Youth Got Talent (Free)**

When: Sunday, December 10, 2017  
6:00 pm – 9:00 pm PST

Where: Crest Theatre,  
1013 K Street  
Sacramento, CA 95814

**Register at**

<https://www.eventbrite.com/e/sacramento-youth-got-talent-tickets-38745139756?aff=eac2>

## **FSS Golden1 Workshops**

When: November 17, 2017  
Finance for new Families;  
Checking 101

December 15, 2017  
Breezing through the Holidays;  
Ten steps to financial success

Where: Marina Vista 240 Seavey Circle Sacramento, CA 95818

## **Noon Year's Eve Family Festival at Crocker Art Museum (Free)**

When: December 31, 2017  
10 am- 2 pm

Where: 216 O Street  
Sacramento, CA 95814

## **Online Holiday Assistance**

[www.2Hands.org](http://www.2Hands.org)

Enroll your family online

## **Run to Feed the Hungry**

When: Thanksgiving morning  
Thursday, November 23, 2017  
10K - 8:15 am • 5K - 9 am

Rain or Shine!

Where: J Street West of the entrance to the Sacramento State campus and runs through the beautiful tree lined streets of East Sacramento.  
Registration (Friday, November 16 - Wednesday, November 22) - \$40

